

## CoC Learning Community Conference Call

November 2, 2016

**Attendees:**

- Anne Cooper – ARCH CoC
- Mike Dunthorn – Knox County CoC
- Melanie Cordell – Tennessee Valley CoC
- Terry Burdette – HART CoC
- Laura Gwin – HART CoC
- Suzie Tolmie – Davidson County CoC
- Debbie Hillin – Central TN CoC
- Wayne Snelling – West TN CoC
- Chere Bradshaw – Memphis CoC
- Dana Brooks – Memphis CoC
- Jeanne Price – Region 1 Housing Facilitator
- Tammy Lynn – Region 2 Housing Facilitator
- Susan Greene – Region 3 Housing Facilitator
- Wendy Melton – Region 6 Housing Facilitator

### Notes and Action Steps:

Agenda Item	Notes	Action Item
Welcome and Introductions		
F/up from Last Meeting, 7/12/2016	<ul style="list-style-type: none"> <li>Proposed Governor and Commissioner Media Event – Reported from TDMHSAS that the final plan for public consumption is still in approval process but once approval is received a large media event will occur.</li> <li>Local Media Events – following the Governor media event, 5-7 sites proposed for local events</li> <li>Suggested the 5 CABHI sites – Memphis, Nashville, Chattanooga, Knoxville, and Johnson City. Also suggested/requested were Jackson and Clarksville <ul style="list-style-type: none"> <li>CoCs agreed to help coordinate invitations of local leaders, agencies and media to the events as well as other logistics</li> </ul> </li> <li>USICH Consultant – Phone Training vs. In-person – Preference is for a face-to-face meeting. Will revise after December 7<sup>th</sup>.</li> <li>Unlicensed affordable housing listed on <a href="http://recoverywithinreach.org">recoverywithinreach.org</a> <ul style="list-style-type: none"> <li>Consumer Housing Specialists will f/up</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li><b>TDMHSAS moving plan publicity forward through the department's communications director. Will communicate dates for events as they are set.</b></li> </ul>
On-going Agenda Items	<ul style="list-style-type: none"> <li>Sharing Evidence Based Practices and ways to educate CoC members on implementation <ul style="list-style-type: none"> <li>Memphis shared their process for getting their</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li><b>TDMHSAS will follow up with DOE</b></li> </ul>

	<p>CoC to adopt the housing first model and the order of priority notice.</p> <ul style="list-style-type: none"> <li>○ Their CoC has created a governing council board which is made up of individuals through a voting process. The governing council made the decision to adopt both for the CoC as opposed to leaving it up to each individual agency.</li> <li>• Activities developed to involve faith-based groups in serving homelessness <ul style="list-style-type: none"> <li>○ Compassion Coalition in the Knoxville area</li> <li>○ Works with local congregations to partner on local homeless plan</li> <li>○ Developed a mentoring program for chronically homeless moving into supportive housing</li> <li>○ Conducted trainings and simulations with congregations and middle class individuals to help them understand poverty better</li> <li>○ Worked with congregations and volunteers to not use mentoring to evangelize with the individuals</li> <li>○ Fills gaps in resources to help move people off the streets</li> </ul> </li> <li>• Plan with DOE to increase coordination with CoCs to identify and serve homeless children and families <ul style="list-style-type: none"> <li>○ Nashville shared how they have involved the homeless education liaison, Catherine Knowles, in the CoC</li> <li>○ CoCs requested a listing of homeless liaisons for CoCs and encouragement from the state department for their participation.</li> <li>○ Request also for the state department of education to make providing a youth count to the PIT count a priority</li> </ul> </li> <li>• Develop plans to further engage housing developers and providers increasing housing opportunities for the homeless (action step 3.3) <ul style="list-style-type: none"> <li>○ Discussed HUD's multi-family property homeless preference initiative – Chere Bradshaw to send out information to everyone</li> <li>○ Discussed initiatives in a couple of different CoCs</li> <li>○ Discussed the barrier of not being able to find landlords to accept vouchers in some areas across the state <ul style="list-style-type: none"> <li>▪ The question of whether or not to seek out raising the voucher limit was</li> </ul> </li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Chere Bradshaw to share homeless preference initiative information</b></li> <li>• <b>Dana Brooks to share information of Memphis homeless outreach reporting tool</b></li> <li>• </li> </ul>
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	<p>proposed and discussed.</p> <ul style="list-style-type: none"> <li>▪ Concerns: not all landlords are having issues with the voucher amount, for some it's NIMBY. It may not be possible to raise the voucher amount enough to encourage their participation. Trickle down effects of raising the voucher may cause more issues than help.</li> <li>▪ It is possible to adjust vouchers to fall between 90 – 110% of the limit without HUD approval <ul style="list-style-type: none"> <li>○ Discussed efforts in East TN to connect developers with PHAs to look at utilizing Section 8</li> </ul> </li> </ul> <ul style="list-style-type: none"> <li>• Implementation Process of establishing HMIS to collect data on primary and behavioral health utilization <ul style="list-style-type: none"> <li>○ Chattanooga, Knoxville, ARCH</li> <li>○ PATH information import to provide behavioral health utilization data</li> </ul> </li> <li>• Share local strategies to develop local systems that help hospitals and healthcare systems link homeless individuals to support and homeless prevention services including housing plus behavioral and physical health services (action step 9.3) <ul style="list-style-type: none"> <li>○ Nashville – reports talking to Lesley Head about health and homeless initiative</li> <li>○ Memphis – Recent funding to work with Methodist hospital. Hospital social workers training on VI-SPDAT to plan prior to discharge</li> <li>○ Knoxville – respite care program – pilot program currently funded by private foundation and plans to sustain through hospital funding</li> </ul> </li> <li>• Share new plans and success with homeless outreach and sharing of homeless crisis resources <ul style="list-style-type: none"> <li>○ Memphis – shared that they have weekly meetings with their outreach committee to case conference homeless individuals</li> <li>○ Memphis created an online reporting tool for people to report homelessness which then signals outreach workers to go out and engage the individual. – Dana to send information on this tool</li> </ul> </li> </ul>	
Other	<ul style="list-style-type: none"> <li>• Discussed Point in Time count issues <ul style="list-style-type: none"> <li>○ Do other CoCs extrapolate data of individuals</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Bob to send a list of DLWD contacts</b></li> </ul>

	<p>counted before the PIT count?</p> <ul style="list-style-type: none"> <li>○ Memphis discussed that their PATH funded outreach leads their PIT count process</li> <li>• Bob shared Department of Labor and Workforce Development's new system being developed to better coordinate all agencies involved in employment development. DLWD is also making a lot of changes to their American Job Centers through the Workforce Innovation and Opportunity Act (WIOA). Now is an important time to make the needs of homeless individuals in your area heard. Bob will send out a contact list to all CoCs provided by DLWD</li> </ul>	<p><b>to the CoCs</b></p>
Next Meeting	<ul style="list-style-type: none"> <li>• <b>First Wednesday of February, 9:30a CST – 11:30 CST</b> <ul style="list-style-type: none"> <li>○ Topic Suggestions – PIT review, Carnethia Wright from HUD To talk about multi-family homeless preference, Lesley Head to talk about health and homeless initiative</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Abigail will send an Outlook invite</b></li> </ul>